

Presenters Biography

Megha Kalsi, Manager, Information Security and Privacy Protiviti

Megha is a Manager in Protiviti's Information Security and Privacy practice in Orlando, Florida. She has a strong background in Information Security and IT consulting experience across multiple industries, including Healthcare, Theme Parks and Entertainment, Hospitality, Banking, Retail, and Insurance.

Megha manages and leads IT Security and Privacy engagements, specializing in topics such as end-to-end encryption, tokenization, EMV chip card technology, mobile device management solutions, network architecture, identity and access management, vulnerability assessments and penetration testing, social engineering, vendor management, and incident response. Megha has experience in conducting assignments based on various industry standards, which include Payment Card Industry Data Security Standard (PCI-DSS), Healthcare Insurance Portability and Accountability Act (HIPAA), National Institute of Standards and Technology (NIST), Unified Compliance Framework (UCF), Software Assurance Maturity Model (SAMM), and Sarbanes – Oxley Compliance (SOX). She is a member of ISSA and ISACA, and is a frequent speaker for a variety of audiences and organization at the University of Florida.

James Lewis, CEO Enhanced Retail Solutions, LLC

Jim is a former JC Penney buyer. He managed or bought key categories in Men's, Children's and Home Textiles throughout his 20+ year career. Recognizing a trend that retailers were increasing their expectations of the supplier base, Jim founded ERS in 2002 to help improve the retail business acumen of suppliers. Jim has been featured or quoted in several publications including Apparel, Toy Licensing, HFN and The Washington Times. He has conducted seminars at industry associations and trade shows including MAGIC and Retail Smarter. Jim is frequently asked to guest lecture at his alma mater, The University of Florida at the Miller Center for Retailing and was selected to join its Executive Advisory Board.

Doug Opfer, Manager, Service Desk ExxonMobil

Doug is currently the manager of ExxonMobil's Service Desk offerings, with a world-class omni-channel offering that leverages people, knowledge, and technologies to automate the routine and deliver value beyond traditional Help Desk offerings. With over 100,000 internal customers distributed across the globe, ExxonMobil IT has been a leader in delivering solutions that enable business performance in an increasingly competitive industry. Doug has been one of these customers himself throughout his 22 year career, joining Exxon in 1995 and initially applying his engineering skills to solve subsurface imaging challenges – utilizing the world's largest private supercomputing cluster and innovative algorithms to perform complex time-depth migrations. Since then, he has held a variety of positions in the Upstream, Downstream, and IT components of the business in Houston and Fairfax before bringing his customer perspectives to the Service Desk.

Roger Matias, MBA Candidate, Technical Clinical Specialist, Werfen Group

Roger Matias is a Technical Clinical Specialist with Werfen Group. He has a Bachelor's of Science in Electrical Engineering and a minor in Global Technological Leadership from Michigan Technological University. He possesses highly developed technical skills as well as keen business and strategic planning skills. According to StrengthsFinder, Roger's top five themes are Strategic, Analytical, Ideation, Responsibility, and Competition.

Awais Shah, MSISOM Alumnus, Consultant

Awais Shah graduated with a double major in Economics and Finance followed by a Masters in Information Systems and Operations Management with a specialization in Data Analytics from UF in April 2016. Shah has been working as a Database Consultant for the Department of Transportation and as a Financial Consultant for various companies in Florida, implementing Oracle Fusion solutions. Additionally, during Shah Master's program, he worked with Luxottica for a project that was aimed at reducing shrink. The results of which were implemented and showed a positive impact on average.

Harshpreet (Isha) Khurana, Former President

Harshpreet Khurana (Isha) received her Bachelor's Degree in Biology from the University of Florida. She joined the Master's in Information Systems and Operations Management (ISOM) in Fall 2015. While in the ISOM program, Isha quickly got involved with Associated Information System (AIS), which is a graduate student run organization. As part of AIS, Isha served as Vice President of Alumni Relations in Spring 2016, and later as President in Fall 2016. Outside of school, Isha has a passion for music and dancing. Though she has never had any formal training, Isha is able sing and compose music on the harmonium. Currently, Isha is choreographing a Punjabi folk dance called "Bhangra" for an upcoming community festival. She is a thrill seeker who loves roller-coasters and most adventurous activities. Isha will be graduating this April and is looking forward to beginning her career with Citi's Technology Leadership Program. Go Gators!

Rachel Halfaker, President

Rachel is a fourth year Information Systems major with a minor in International Development & Humanitarian Assistance. She has previously held internships ranging from technology to strategy roles at General Electric, Nielsen Media, and the United Nations. She served on the executive board of the Campus Diplomats; the advisory board of the Florida Leadership Academy; a Cap Mentor, and as the co-founder and current president of GatorTech, the first undergraduate information systems organization. Post-graduation, Rachel will start as a Business Technology Analyst at Deloitte Federal Consulting in Washington, DC.