Information Resources Committee Meeting Minutes
February 23, 2010, 12:00pm

Attending: Not attending:

Haldun Aytug   Sandy Kramer
Bill Bomberger
Jason Colquitt
Robyn LeBoeuf
Tawnya Means
Andy Naranjo
Eric Olsen

Instructional Support Survey:

Discussion of the instructional support survey noted that there was some preponderence of negative comments, but that may just be the nature of the survey process. Many of the classroom issues are in the process of being taken care of.

Eric noted that he had not totally absorbed the comments, but asked us for our sense of areas to prioritize. Andy mentioned the virtual machine issue. Jason mentioned the void left by Bill's departure given that Jeff has less Mac knowledge. Eric noted that Jeff is getting Mac certifications quickly to build his knowledge base. Eric also noted that faculty should speak up if there are any issues with support given the staffing changes.

Comments on instructional support and copy center seemed to be mostly positive.

Bill volunteered to aggregate the survey results into a document. Eric will then add to that document what's being done currently about the issue in question. This will be done once FSOA results are added to the mix next week.

WRDS:

There seems to be two general usage levels, give or take. High usage groups (FIRE and FSOA) and low usage groups (ISOM, ECO, MGT, MKT). Eric proposed charging 11.5K for WCBA, 10K for FSOA and FIRE, and 1.5K for ISOM, ECO, MGT, and MKT.

Bill will write up Eric's proposal as a document and circulate it to the committee.

Other Issues:

The Judy Fisher award needs a college-wide announcement of the winners. The question is who it should come from (it used to come from Dean McCollough). Our sense was that an announcement from the Dean's office carries more heft. Bill will ask Selcuk to announce the award. Tawnya will send Bill the necessary information for that conversation.

Tawnya now has access to a Sakai test site and training opportunities will be available soon. The system switchover must happen during the fall (except for Internet MBA's). No one is recommended to switch Summer A, but faculty can switch in Summer B if they want. In the long run, the support for Sakai will be better than it was for ELS.

Eric noted that email will be migrated to UF Exchange around spring break. Any message left in the Inbox for 365 days will be automatically deleted if not drug over to a file folder (file folders can still be on the server). Faculty will be given guidance on how to prepare for the migration in advance. The new server (UF Exchange) will come active, the older server (cbamail2) will cease receiving messages (but those messages will be maintained). A technician will come to our desks and configure our Outlooks and smartphones, including configuring any smart folders that will make coping with the switchover easier (smartphones may need a deactivation PIN once the switchover occurs). If faculty want assistance in advance, that can be arranged through the typical CBAHelp process.