

McGraw-Hill provides you with three options for creating and giving your tests:

TEST BANK (WORD)

OPTION 1) Test Bank (Word). Here are the test bank questions delivered as Word files for maximum ease in use. The test bank word files can be downloaded below:

 [Levy Retailing Management 7e Print Testbank \(747.0K\)](#)

After downloading this compressed (zip) file to your system, extract its contents by following the Extraction/WinZip Wizard.



OPTION 2) EZ Test Online allows you to create and print a test or create and deliver an online test. The complete test bank for this textbook is available at <http://www.eztestonline.com/>. Follow the directions at the site to request a password and set up your course. User support is available at www.mhhe.com/eztest.



OPTION 3) EZ Test Desktop is a downloadable application that allows you to create your tests without an Internet connection. If you do not already have EZ Test, download the software at www.mhhe.com/eztest. The test bank files can be downloaded below:

[Levy, Retailing Management 7/e EZ Test Desktop](#)

After downloading this compressed (zip) file to your system, extract its contents by following the Extraction/WinZip Wizard. Double-click to open the resulting Testbank folder and then double-click the appropriate testbank installer (for Macintosh or Windows systems). The testbank installer will check that EZ Test is on your system and that it is the latest version.

- If EZ Test is not on your system, or it is not the latest version, you will be prompted to download EZ Test. Once the latest version of EZ Test is on your system, double-click the testbank installer again. The testbank content will be placed in the appropriate location on your system and loaded into EZ Test the next time you start EZ Test.
- If the latest version of EZ Test is already on your system, the testbank content will be placed in the appropriate location on your system and loaded into EZ Test the **next time you start EZ Test**.

Note that if you have previously loaded this particular EZ Test test bank, you will be warned that continuing with its installation could result in multiple copies.

System Requirements for EZ Test Desktop

Windows

- * Windows 2000 or better
- * Minimum 256 MB main memory; 512 MB

Macintosh

- * Mac OS X 10.3.9 or better
- * Minimum 256 MB main memory; 512 MB

recommended

- * 100 MB or better free hard disk space
- * Microsoft Word 2000 or better

recommended

- * 100 MB or better free hard disk space
- * Microsoft Word X or better
- * Safari 1.0.3 or better

**Support for EZ Test and EZ Test Online is available at www.mhhe.com/support,
email: EztestSupport_College@mcgraw-hill.com, phone 800-331-5094.**

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