

2009 - 2010 Student Advisory Board

Caitlin Citrano



I am a Junior Finance major with a minor in German. I currently serve as the Events Coordinator for the Center for Leadership and Service, a student organization that is the umbrella organization for ten other on-campus service organizations and also works as a liaison between off-campus volunteer organizations and the University of Florida. I am also the Treasurer of the NaviGators International Program, which serves as ambassadors to the foreign exchange students during their stay at the University of Florida. Last year I graduated from the Florida Leadership Academy, which is a professional development program for the top one hundred sophomore business students each year, and I served on the Community Service Committee, which was responsible for finding volunteer opportunities for the Florida Leadership Academy students to participate in.

At Barron Collier High School in Naples, Florida, I served as the Captain of my school's Mock Trial Team, member of the Executive Board of Green Group, an environmental club, and President of Empty Bowls, a service organization that raised over \$140,000 worth of food for the Harry Chapin Foundation through an event that I organized. I also worked at Pottery Barn in their Design Department where I specialized in selling the larger pieces of furniture that Pottery Barn carried. I averaged \$500 in sales per hour and was recognized for my ability to sell furniture that had been floor samples. I also worked at La Playa Beach and Golf Resort as a hostess in their upscale restaurant where I learned about customer service and event planning, as I was responsible for taking reservations and making the seating chart each night.

Last summer, I studied abroad in Mannheim, Germany where I improved my language skills and learned about German culture. I became certified by the European Union to work in a German speaking environment when I pass my Zertifikat Deutsch test. During this summer, I was an intern in Target's Executive Internship Program in Naples, Florida, which allowed me to learn about the store's operations, as well as developing my management and leadership skills. During the internship I worked on a project about vendor accountability and created a program to gather data that would improve communication between the stores and vendors, as well as improve vendor performance. I presented my project and its results to fifteen Store Team Leaders and my District Team Leader. Upon graduation, I would like to work in retail as a part of a planning team, in order to utilize my attention to detail, organization, and creativity.