

Warrington College of Business Administration
Information Technology Support Programs
Dudziak-McClintock Business Technology Center
Technology Assistance Center

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The staff of the Technology Assistance Center (TAC) would like to welcome you to the University of Florida. The TAC is located in 122 Bryan Hall and provides technical support for graduate students at the Warrington College of Business Administration (WCBA). We help students with Internet and network problems, resolving printer issues, wireless networking troubles, virus and spyware woes, and we also offer advice on computer and peripheral purchases, assistance in software installation, hardware configuration, and general notebook maintenance. Our primary goal is to provide technical support.

Please visit the TAC homepage at: <http://www.cba.ufl.edu/itsp/techservices/students.asp>. There you will find our phone number, operating hours, physical location, dates the TAC is closed, and other important technical information all graduate students need to be familiar with. If you have any miscellaneous technical questions before the semester begins please feel free to call or stop by the TAC.

While the University of Florida requires all students to own a computer the WCBA requires you to specifically own a notebook computer. A notebook computer ensures that computing capability is available to you at all times and in all locations.

Again, we look forward to taking care of your computing needs during your studies here at the WCBA. Please call us at 352-273-0248 or email tac@cba.ufl.edu.

Technology Assistance Center

Notebook Computer Requirement for Graduate Students

(Enrolling Summer 2009 through Spring 2010)

Required Minimum Hardware Specs:

- At least a 1.8 GHz processor.
- 60 GB hard drive (or larger).
- 2 GBs of RAM for Windows Vista (more is better) / 1 GB of RAM for Windows XP (more is better).
- DVD-ROM/CD-RW drive.
- 10/100 Base-T Ethernet LAN adapter (wired network card).
- Wireless (802.11b/g/n) LAN adapter (for wireless networking).
- 56Kbps V.90 Modem - *optional* (for dial-up access).
- Ethernet network patch cable to connect to wired network ports around campus.

Required Software Specs:

- **Microsoft Windows Vista or XP Professional (with Service Pack 3) operating system.**
 - Windows XP Home and Windows 2000/NT/ME/98/95 are not fully compatible with our network and therefore are not supported.
 - Our technicians cannot support foreign-language editions of Microsoft Windows.
- **Microsoft Office 2007 or 2003 with:**
 - Access (for database projects).
 - Excel (for spreadsheet projects).
 - Outlook (for configuring your official UF email).
 - PowerPoint (for presentation projects).
 - Word (for word processing projects).

Our technicians cannot support foreign-language editions of Microsoft Office.

- **Internet Explorer 7 (freely available at www.microsoft.com).**
- **Sun Microsystems's Java (freely available at: www.java.com).**
- **Adobe's Flash Player (freely available at: www.adobe.com).**
- **Antivirus software.**
 - Registered UF students may download a free copy of McAfee Antivirus from UF's Software Licensing Services using their current Gatorlink username and password.
 - Only have **one** antivirus program installed on your notebook computer at a time!

McAfee Antivirus Software

The University purchased a site license which allows all students to install McAfee antivirus software on their personal computers and to use it as long as they are a UF student. Students must remove UF-licensed McAfee software when they leave UF.

If your notebook computer already has an antivirus program installed (with a current subscription) there is no need to install the UF-licensed McAfee software (wait until your subscription expires with your current product). Also, you must uninstall any other antivirus programs before installing McAfee Antivirus. **Do not** attempt to use two different antivirus programs on a computer at the same time.

For more information about UF's McAfee antivirus program go to:

<http://www.software.ufl.edu/mcafee>

Please visit the UF Bookstore or go to <http://www.bsd.ufl.edu/g1c/bookstore/bookstore.asp> for academic pricing with notebook computers, Microsoft products, and other computer accessories.