



Warrington College of Business
Information Technology Support Programs
Dudziak-McClintock Business Technology Center
Technology Assistance Center (TAC)

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warrington.ufl.edu/itsp

The staff of the Technology Assistance Center (TAC) would like to welcome you to the University of Florida. The TAC is located in 206 Heavener Hall on the weekdays and 236 Hough on the weekends and provides technical support for graduate students at the Warrington College of Business. We help students with Internet and network problems, resolving printer issues, wireless networking troubles, virus and spyware woes, and we also offer advice on computer and peripheral purchases, assistance in software installation, hardware configuration, and general notebook maintenance. Our primary goal is to provide technical support.

Please visit the TAC homepage at: <http://warrington.ufl.edu/tac/>. There you will find our phone number, operating hours, physical location, dates the TAC is closed, and other important technical information all graduate students need to be familiar with. If you have any miscellaneous technical questions before the semester begins please feel free to call or stop by the TAC.

While the University of Florida requires all students to own a computer, Warrington requires you to specifically own a notebook computer. A notebook computer ensures that computing capability is available to you at all times and in all locations.

Warrington offers free computer support to all our students. To get this support your computer must meet the minimum requirements listed on the TAC website. As a student of the University of Florida you are entitled to receive for free, the current version of Microsoft Office for PC's or Mac's. The TAC will not provide support for computers that fail to meet these specifications.

Again, we look forward to taking care of your computing needs during your studies here at Warrington. Please call us at 352-273-0248 or email tac@warrington.ufl.edu.

Technology Assistance Center

Notebook Computer Requirement for Students

We suggest you purchase a computer that is capable of running Microsoft Windows 7, 8, and 10 with least 4 or more GB of RAM (8 preferred) and at least a 256 GB Hard-drive.

You may use a Mac and it also needs 4 or more GB of RAM (8 preferred) and at least a 256 GB Hard-drive.

The TAC can show you how to use UF Apps for virtualized applications. (apps.ufl.edu)

All computers are required to have antivirus software to access the UF Wireless Network. For full UF requirements, go to <http://getonline.ufl.edu>.

If you have a Corporate owned laptop, have your IT department verify you can make changes required by UFIT. You will need Administrator rights to install software and printers. If you do not have these rights, we cannot help you.

Supported Software Specs:

- **Microsoft Windows 7, 8, and 10:**
 - Windows Vista, XP and Windows 2000/NT/ME/98/95 are not fully compatible with our network and therefore are not supported. (Network Access and Printing Issues).
 - Our technicians cannot support foreign-language editions of Microsoft Windows.
- **Mac OS Yosemite or El Capitan**
- **Microsoft Office 2013 for PCs and 2016 for Macs:**
 - Microsoft Office 365 ProPlus can be downloaded per the UF Student agreement with Microsoft.

Our technicians do not support foreign-language editions of Microsoft Office.

- Current version of Firefox or Chrome (freely available at <http://www.mozilla.com/en-US/firefox/new/> or <http://www.google.com/chrome/>).
- Internet Explorer version 10/11 (freely available at www.microsoft.com).
- Sun Microsystems's Java (freely available at: www.java.com).
- Adobe's Flash Player (freely available at: www.adobe.com).
- Approved Antivirus software.