Mapping Florida to the National Broadband Plan

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Principles: Competitive Cost, Quality, Scale, Statewide Coverage

Telecommunications

Providing quality and cost effective telecommunications and radio services statewide to public entities that serve Florida’s citizens.

To contact the SUNCOM Helpdesk, please call 888-4SUNCOM (888-478-6266) or send e-mail to: SUNCOM.Helpdesk@dms.myflorida.com.

SUNCOM Customer Resources
- Benefits of Partnering with DMS
- Customer Qualifications
- SUNCOM Registration
- Contact Information
- Rules and Statutes
- Future Plans
- E-Rate Contracts
- SUNCOM Memorandums

SUNCOM Products and Pricing
- Voice Services
- Data Transport Services
- Wireless Services
- Remote Access
- Infrastructure
- Conference Services

Place Orders - Online CSA

Public Safety
- Florida E911
- Radio Communications
- Emergency Support Function-Communications (ESF 2)

Broadband Initiative (ARRA)
- Florida Grant Applications
- Broadband Research Library
- Broadband Links
- Florida Broadband Workgroup
- DMS Grant Applications
Telecommunications

- **Transaction consolidation** - thousands of transactions become a few with SUNCOM
- **Float** - SUNCOM makes timely full payments before payment from SUNCOM customers
- **Risk mitigation** - SUNCOM pays 100% of legitimate charges in consolidated payments
- **Dispute resolution** - SUNCOM settles disputes as an experienced partner and buffers vendors from difficult negotiations and unreasonable demands
- **Consistent cash flow** - SUNCOM is reliable payer for continuous volume
SUNCOM Public Safety Communications

209 Towers covers 98% of 60,000 square miles

7,500 law enforcement officers across 24 state, 27 federal and local

16,800 radios in patrol cars, boats, motorcycles, and aircraft and on foot
Broadband/Internet: MyFloridaNet (MFN)

Public Private Partnership:
99.999% Availability
Multiple Transport and Speeds
56 Kbps to 1 Gig
Convergence of Voice, Video & Data
Quality of Service - Standardized Model
Service Level Assurances
Performance, Availability, Operational, Trouble Notification
Redundant 24x7 Network Operations Management
Provider and Customer Self Management
Security
DOD Policy Guidelines, Proactive Mitigation, Firewall, Security Engineering, Level 2 Investigations
Public Private Partnership:

- E-Rate Program support
- Broadband to 67 school districts 1.5MB to 155MB
- Internet, Content Filtering, Security
- Annual savings $12M
ARRA Stimulus Programs
SBDD-Mapping and Planning
BTOP Adoption and Infrastructure

Broadband Initiative (ARRA)

American Recovery and Reinvestment Act of 2009 (ARRA)

Through the American Recovery and Reinvestment Act (ARRA) or Stimulus Bill, the U.S. Congress has appropriated $7.2 billion to distribute funding for the purpose of developing and expanding broadband services to rural and underserved communities, focusing on schools, libraries, health care, educational institutions, non-profit community organizations, and the construction of broadband infrastructure.

Two federal agencies will handle the distribution of broadband grants/awards through an application process:

- $4.7 billion - National Telecommunications and Information Administration (NTIA), U.S. Department of Commerce
- $2.5 billion - Rural Utilities Services (RUS), U.S. Department of Agriculture

The Florida Department of Management Services (DMS) is leading a Broadband strategy planning group to take advantage of this unique opportunity to draw federal Broadband grant dollars to the State of Florida to enrich our communities statewide. This working group consists of team members representing state agencies, the Governor's Office, the Legislature, community colleges and universities, Enterprise Florida, IT Florida, the Florida League of Cities, and the Florida Association of Counties.

Florida Grant Applications

- Broadband Research Library
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Realizing Broadband's Benefits

Florida and its citizens realize that the opportunities that exist with broadband have not been fully embraced. Without sufficient broadband access and a high level of technology adoption, Florida communities and residents will remain technologically and economically crippled in today's digital world.

Connect Florida is working with the Florida Department of Management Services to ensure all communities - rural and urban - have access to the unlimited benefits associated with broadband. We look forward to supporting Florida's efforts to increase broadband availability and adoption across the state.
Connect Florida - Broadband Availability
Connect Florida Planning Tools