Executive Development Series
For Utility Commissioners

Providing Leadership in Utility Policy

Saturday, November 10, 2007
1:30 – 4:30 p.m.
Marriott Anaheim
Anaheim, CA

Agenda

Introductions and Plans for the Afternoon

Tools and Concepts for Adaptive Leadership
- Leadership and Authority
- Technical Work and Adaptive Work
- Adaptive Learning

Case Studies in Adaptive Leadership – Federal-State Universal Service
Commissioner Ray Baum, Oregon Public Utility Commission
Commissioner Larry Landis, Indiana Utility Regulatory Commission

- Who leads on universal service? Federal, State, Commissioners, Staff, Industry, No one?
- How do U.S. regulators benchmark themselves on universal service?
- What issues are hardest to discuss and why?
- How do outsiders grade our work on universal service?

Applying the Tools
- Getting on the Balcony
- Framing Challenges
- Thinking Politically versus Being Political

Debriefing and Adjourn