1. **MIN OF FINANCE\n   MIN OF INFRASTRUCTURE COURTS**

   **MOF**
   1. Cost Recovery
   2. Impacts on Sectoral activities
   3. Investor interests
   4. Minimal industrial actions

   **Infra**
   1. Low, consistent, predictable rates
   2. High quality of service

   **Reg**
   1. Commitment to power usage
   2. Regular payment of electricity

1. **Courts**
   1. Techn & Income support to low income groups
   2. Clear & Stable policy

1. **REGULATORY**
   1. Consistent electricity rates to consumers
   2. Clear regulatory process
   3. Clear and straightforward method in rate determination

   1. Clear legal framework
   2. Consistent & Stable
   3. Fair legal system to protect them
**Regulator → PM**
- Basis for Future Review (Price)
- Reason for price review
- Provide updates to PM
- Raise any issues that may be of concern to PM
- Prepare & provide briefs to PM
- Each Decision(s) by the Regulator Consultation.

**PM → Regulator**
- Cuts in policy concerns
- Subsidies
- Economic development
- Clear instruction from PM (Thailand)
- Other stakeholder views provided to PM
- PM's own views

**Regulator → Legal**
- Referal to legislative powers
- Decisions to review
- Information to inform legal
- Legislative amendments
- Contracts

**Legal → Regulator**
- Advice
- Assist with Arbitration/Court
- Assist with legal challenges
Other Regulators

Need:
- Issues/Problems
- Government Relationship
- Consumer Relationship
- Funding Source
- Method
- Privacy
- Experiences/Process used
- Outcome/Result
- Stakeholder Interaction/Relationship
- Organisational Management

Provide:

Consumer

Need:
- Information
- Quality of Service
- Customer Management System (Regulator)

Provide:
- Customer feedback on utility service quality
- Price is affordable
- Service availability
- Historical service delivery

Existing review process decision
**DONOR**

**NEEDS:**
1. Decisions that promote sustainability
2. Independence
3. Transparency

**GIVE:**
1. Funding Support:
   - Technical
   - Financial
2. Potential Training

**BUSINESS COMMUNITY**

**NEED:**
1. Transparency
2. Price stability
3. Predictability
4. Efficiency Driven
5. Clear Clarification as to why information is requested.

**GIVE:**
1. Business Plans - Exposed
2. Positive Participation in Price Review